



HAGLEY HELPLINE

*The idea of having a helpline service in Hagley originated from a suggestion Mrs. Margaret Oliver made to Hagley Parish Council. Following this, a small group of volunteers formed a Steering Committee to look into the possibilities and needs of such a service, and in 1991 Hagley Helpline was officially established. It became a Registered Charity and is run entirely by Hagley volunteers. The aim of Helpline is to respond positively to **any** request for help from Hagley residents.*

Over the years requests for help have been many and varied. Routinely the main requests received are for accompanying people to appointments such as hospitals, doctors, dentists, opticians, chiropodists; arrangements to enable people to attend any of the village functions; assistance with shopping; collecting prescriptions etc; and more recently Helpline has responded to a request to put the Village News on tape for residents with impaired vision.

*From the beginning Helpline's base has been in the Church Office, at St. Saviour's Church Hall. The office is open each weekday from 10 am to 12 noon, and arrangements can be made to provide help at most times throughout the day, seven days a week. **To contact Helpline, call in or telephone Hagley 886696.** Whenever possible Helpline does like to have a few days notice of the help required, but will always do everything possible to respond to urgent calls.*

Hagley Helpline looks forward to continuing this service of help into the New Millennium.